

\$7,000 CASHBACK PROMOTION

TERMS AND CONDITIONS

Promoter: Serafin Machinery ABN 98 890 270 213

Promotion Period: 01/08/2026-31/08/2026

Eligible Machinery: Serafin EcoSow with 1230 OR 1250 Gason Bin

Cashback Amount: \$7,000 per eligible machine

1. The Promotion

1.1 Serafin Machinery ("Promoter") is offering a \$7,000 cashback promotion ("Promotion") on the purchase of selected eligible machinery ("Eligible Machine").

1.2 The Promotion applies to Eligible Machines purchased from the Promoter or an authorised dealer during the Promotion Period.

1.3 The \$7,000 cashback ("Cashback") is a promotional payment made by the Promoter after the customer has satisfied all eligibility requirements set out in these Terms and Conditions.

1.4 The Cashback is separate from the purchase price of the Eligible Machine and is not deducted from, or credited against, the customer's purchase invoice.

2. Eligibility

2.1 To qualify for the Cashback, the customer must:

- a) purchase an Eligible Machine during the Promotion Period;
- b) pay the purchase invoice for the Eligible Machine in full;
- c) successfully register the Eligible Machine for warranty in accordance with the Promoter's warranty registration requirements; and
- d) satisfy all other requirements set out in these Terms and Conditions.

2.2 The purchase invoice must be paid in full before the Cashback becomes payable.

2.3 Payment of a deposit, part payment or instalment does not qualify as payment in full.

2.4 The customer must complete the warranty registration process within 7 days of the date of delivery of the Eligible Machine.

2.5 The customer must provide accurate and complete information when registering the Eligible Machine and making any Cashback claim.

3. How to Receive the Cashback

3.1 The customer must:

- a) purchase an Eligible Machine during the Promotion Period;
- b) pay the purchase invoice in full;
- c) register the Eligible Machine for warranty by returning the form via email or post and
- d) provide any information reasonably requested by the Promoter to verify eligibility.

3.2 Once the purchase invoice has been paid in full and the Eligible Machine has been successfully registered for warranty, the Promoter will verify the customer's eligibility for the Cashback.

3.3 The Promoter may request evidence of payment or other information reasonably required to verify the claim.

3.4 If all eligibility requirements have been satisfied, the Promoter will arrange payment of the \$7,000 Cashback.

4. Cashback Payment

4.1 The Cashback amount is \$7,000 per Eligible Machine.

4.2 The Cashback will be paid by electronic funds transfer to the bank account nominated by the eligible customer.

4.3 The Cashback will be paid within 7 business days after the Promoter has verified that:

- a) the Eligible Machine was purchased during the Promotion Period;
- b) the purchase invoice has been paid in full; and
- c) the Eligible Machine has been successfully registered for warranty.

4.4 The Promoter is not responsible for delays resulting from incorrect or incomplete bank account details provided by the customer.

4.5 The Cashback is not transferable and cannot be exchanged for goods, services or any other benefit.

5. Eligible Machinery

5.1 The Promotion applies only to the machinery specifically identified by the Promoter as Eligible Machinery.

5.2 The Promoter may specify Eligible Machinery by model, product range or other identifying details.

5.3 Unless otherwise stated, the Promotion does not apply to:

- a) machinery purchased outside the Promotion Period;
- b) used, second-hand or refurbished machinery;
- c) machinery purchased for resale;
- d) machinery purchased from an unauthorised reseller or distributor; or
- e) machinery that is not identified as Eligible Machinery.

6. Multiple Purchases

6.1 A customer may be eligible to receive a \$7,000 Cashback for each Eligible Machine purchased during the Promotion Period, provided all eligibility requirements are satisfied for each Eligible Machine.

6.2 Each Eligible Machine must be separately registered for warranty.

6.3 Each Eligible Machine must be separately paid for in full.

7. Cancellation, Return or Refund

7.1 If an Eligible Machine purchase is cancelled, refunded or otherwise reversed before the Cashback is paid, the customer will no longer be eligible for the Cashback.

7.2 If the Cashback has already been paid and the Eligible Machine is subsequently returned or the purchase is cancelled or refunded, the Promoter reserves the right to recover the Cashback payment from the customer, to the extent permitted by law.

8. Invalid or Fraudulent Claims

8.1 The Promoter may reject a Cashback claim where:

- a) the customer has not paid the purchase invoice in full;
- b) the Eligible Machine has not been successfully registered for warranty;
- c) the customer has provided false, inaccurate or misleading information;
- d) the claim relates to a machine that is not an Eligible Machine;
- e) the purchase has been cancelled, refunded or otherwise reversed; or
- f) the claim otherwise does not comply with these Terms and Conditions.

8.2 The Promoter reserves the right to investigate claims and request additional information or documentation where reasonably necessary.

9. Warranty Registration

9.1 Warranty registration is a separate requirement from the Cashback claim.

9.2 Registration of an Eligible Machine for warranty does not, by itself, entitle the customer to receive the Cashback.

9.3 The customer must satisfy all requirements of the Promotion, including payment of the purchase invoice in full, before the Cashback becomes payable.

9.4 Warranty rights and obligations remain subject to the Promoter's applicable warranty terms and conditions.

10. Changes to the Promotion

10.1 To the extent permitted by law, the Promoter reserves the right to modify, suspend or withdraw the Promotion where circumstances beyond its reasonable control make this necessary.

10.2 Any changes to the Promotion will be communicated through [website / dealer network / other communication channel].

11. Australian Consumer Law

11.1 Nothing in these Terms and Conditions is intended to exclude, restrict or modify any rights or remedies available to customers under the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, or any other applicable law where those rights or remedies cannot lawfully be excluded, restricted or modified.

11.2 The Promotion is subject to all applicable Australian laws.

12. Privacy

12.1 Personal information collected in connection with the Promotion will be handled in accordance with the Promoter's Privacy Policy.

12.2 Personal information may be collected and used for the purposes of administering the Promotion, verifying eligibility, registering machinery for warranty and processing Cashback payments.

13. Contact

For enquiries regarding the Promotion, please contact:

Serafin Machinery

Email: smadmin@serafin.com.au

Phone: 02 6963 5588

Website: <https://www.serafinmachinery.com.au/>

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